



A powerful civic engagement platform, citizens can report all **311 Non-Emergency** incidents with 3 quick clicks and can view the status of the incident resolution, fostering greater transparency and trust.

Standard Inclusions:

- 311 incident reporting
- Photo and video upload capabilities
- Geo-location integration automatically recording the address (with change capabilities)
- Automated total of all incidents (total year to date)
- Generation of an incident # for each incident reported
- Visual mapping of all active incidents (with incident # and address)
- Basic Analytics (# of active incidents, # of YTD incidents, listings of all incidents)
- Incident Status Phase (Reported, Assigned, Dispatched, Work in Progress, Resolved)

Investment Related Factors:

- Population
- Usage
- Analytics
- Software – Internal Systems Integration
- Work Order System
- Vanity App Options
- Emergency Issue Administration Texts
- User Push Notifications
- Reporting
- Administration Portal Inclusions
- Staff Resolution App
- # of Years Contracted

Let your city speak – and be heard.
Our 311 app isn't just a tool, it's a bridge between your government and your community.

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Small Municipality Essential Package

- Population: 5 - < 50,000
- Up to 3 user licenses

Mid-Sized Municipality Advanced Plan Package

- Population: 50,000 - <250,000
- Up to 25 user licenses
- Website portal that integrates with the app

Mid-Sized Municipality Premium Plan

- Population: 50,000 - <250,000
- Up to 50 user licenses with 5 administrative hierarchies
- Website portal that integrates with the app

Large Municipality Premium Plan Plus

- Population: 250,000+
- Mobile app
- Up to 100 licenses with 10 administrative hierarchies
- Website portal that integrates with the app

Transform community engagement with **311 Report·N·See** app.



Empower your community with this leading-edge 311 app that makes it easy for residents to report non-emergency issues, access city services, and stay informed – right from their phone.

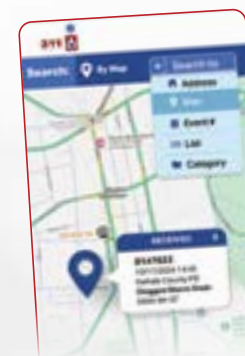
Streamline Service Requests

From potholes to graffiti, residents can snap a photo, drop a pin, and submit a request in seconds.



Real-Time Tracking

Keep residents informed with live updates on the status of their issues – no more guessing or follow-up phone calls.



Boost Government Efficiency

Automate workflows, reduce call volume, and respond faster.



Build Trust with Transparency

A public-facing view shows the community you are listening and acting.



Serving Citizens

Serve every resident, every time, any time.



Reported



Resolved



Finally, a robust app that transforms the relationship between citizens and your municipality.

Automatic Incident Number Generation

Each reported incident is automatically assigned a unique tracking number. This reference ID allows both users and city staff to easily monitor and manage the status of each case.

Interactive Incident Map

A real-time map displays all active and recently reported incidents across the community. Users can view reports by category, location, or status, promoting transparency and reducing duplicate submissions.

Status Updates & Notifications

The app provides ongoing status updates for each incident, from initial report to resolution. Users can receive push notifications or in-app messages as their case progresses, including acknowledgment of receipt, assignment to a department, and final resolution.

Cutting-edge technology transforms our 311 app into a powerful civic engagement platform, fostering greater trust and collaboration between citizens and local governments.

Photo & Video Uploads

Users can attach photos and videos directly to their reports, providing clear visual evidence of the issue. This helps city staff assess and prioritize incidents more effectively, reducing response times and improving resolution accuracy.

Geo-Location Reporting

The app automatically detects and logs the user's location when submitting an incident, ensuring precise reporting without requiring manual input. Users can also adjust the pin on a map to fine-tune the reported location.

Download the App

Google Play

App Store

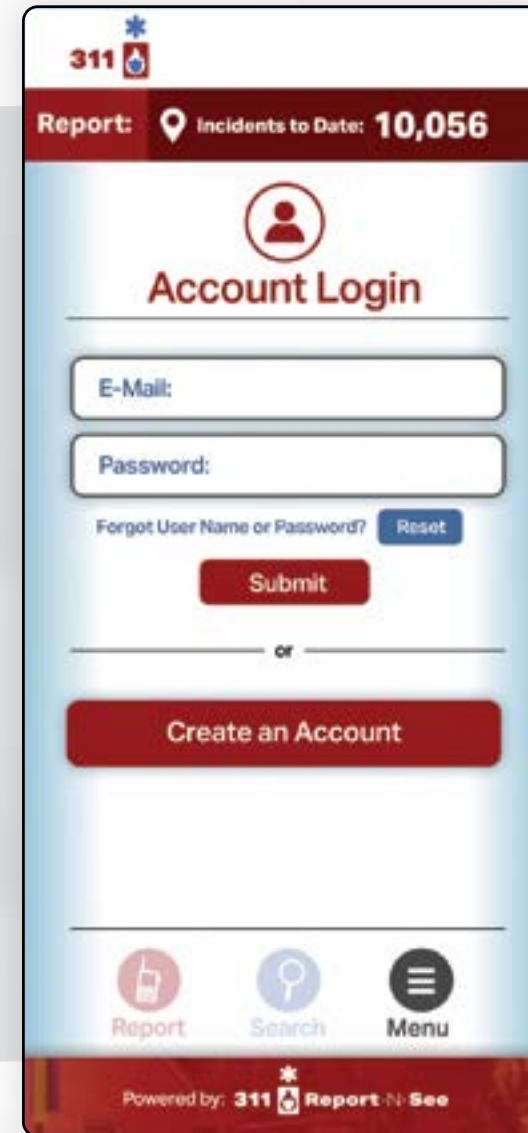


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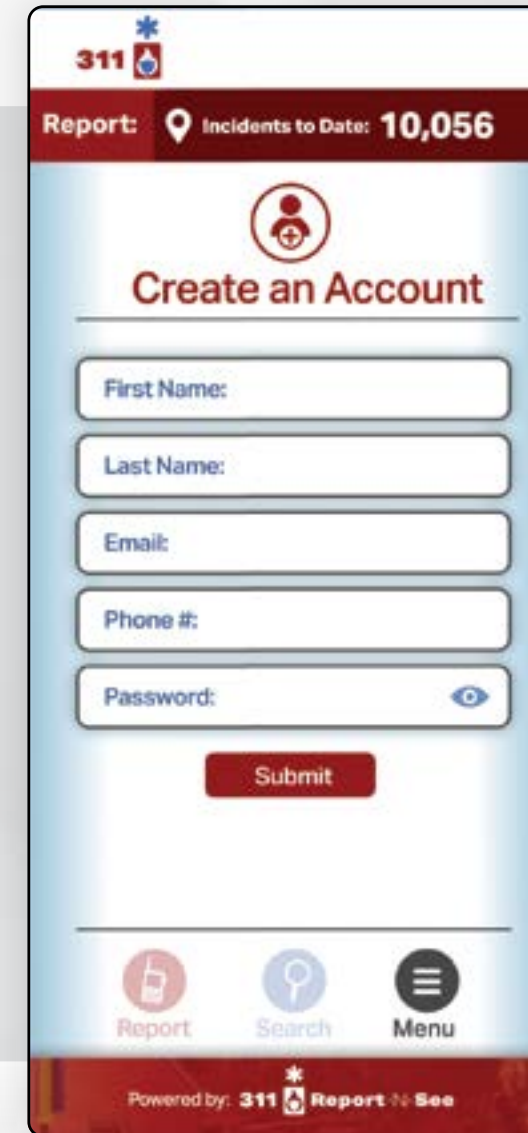
Start Screen

This initial start screen highlights the "Report" and "Search" buttons as the main actions for users.



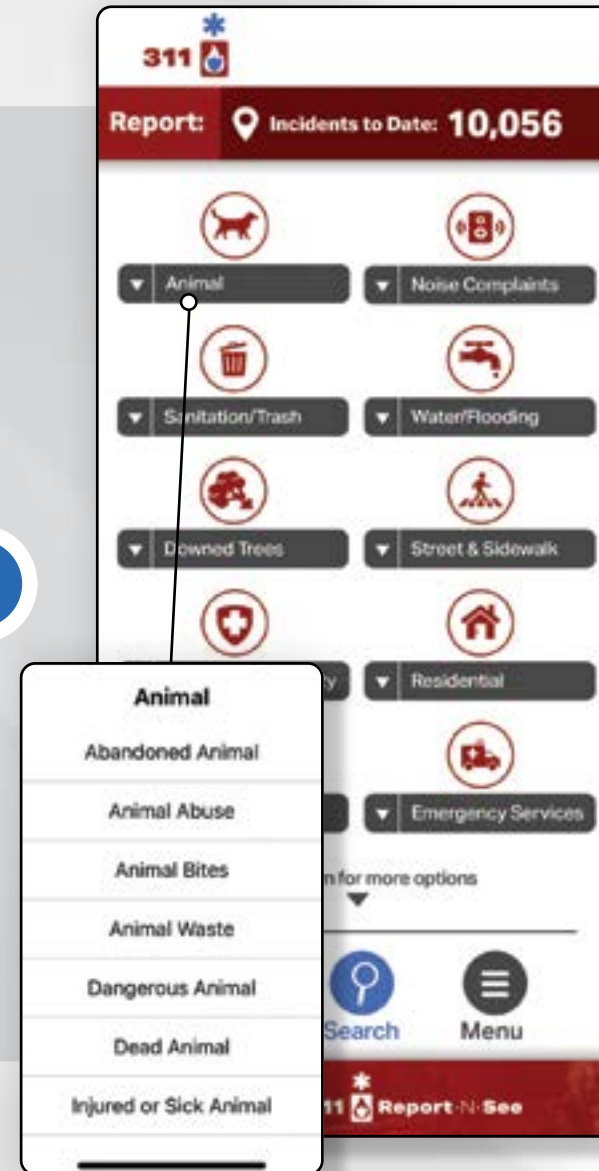
Account Login

The Account login page allows users to sign in with their email and password, reset credentials if needed.



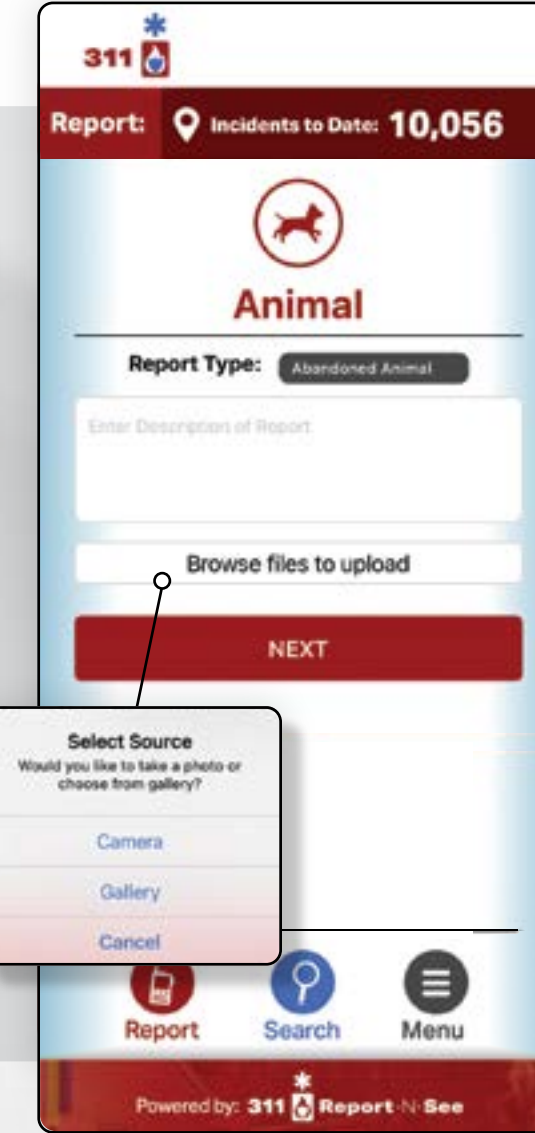
Create An Account

This screen allows users to create a new account to report and track incidents.



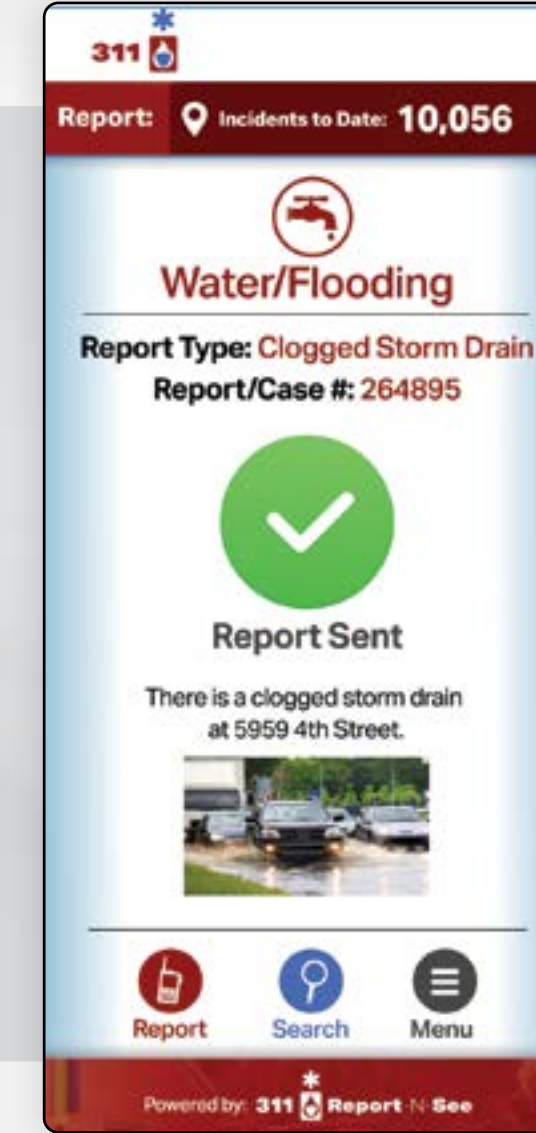
Incident Categories

This screen shows the interface where users can select incident categories like animal issues, noise complaints, flooding, and many more. Each category has a dropdown menu for specific incidents.



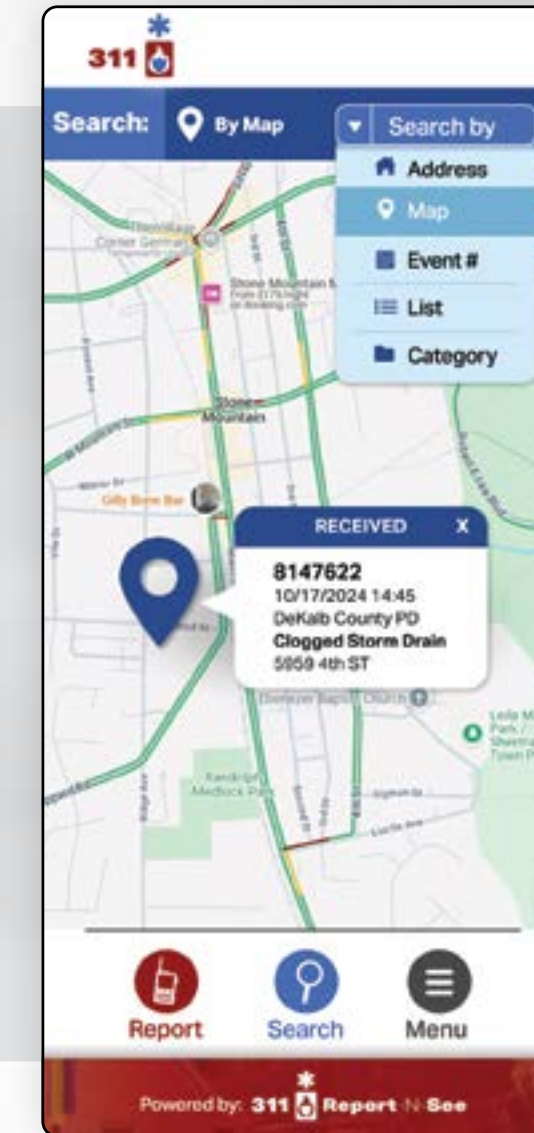
Enter Incident Details

This screen shows the report form, where users can enter incident details, provide GPS data, upload files via Camera or Gallery, and submit the report.



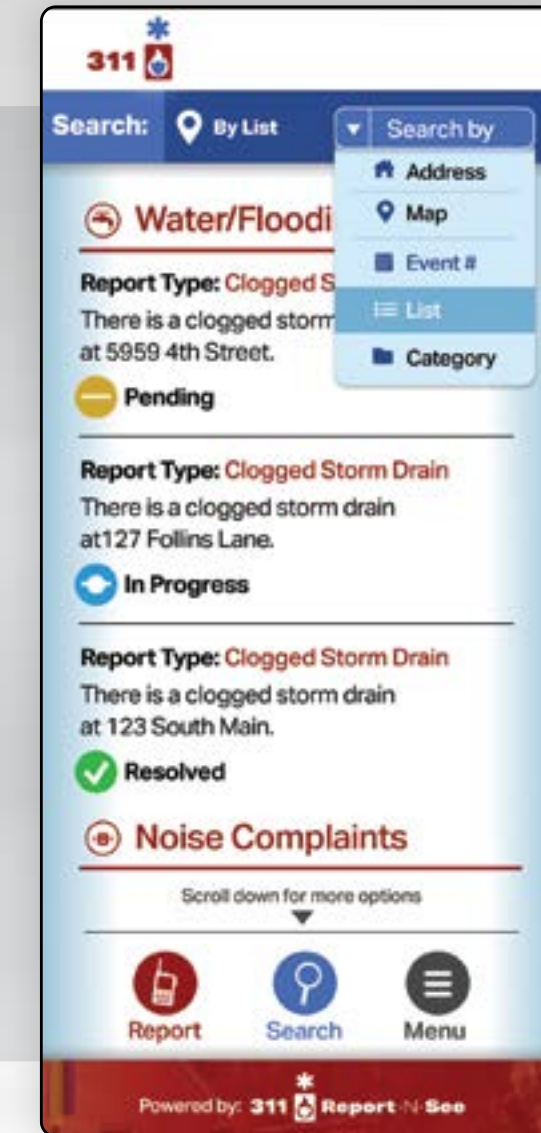
Incident Submission

This screen shows a confirmation page indicating that an incident was successfully submitted, displaying the report type, case number, location, and photo.



Incident Map View

This screen displays a map with pins showing reported incidents, allowing users to view active reports in their community and tap on locations for details.



Incident List View

This screen shows a scrollable list of reported incidents with details like type, location, and status, allowing users to quickly browse recent reports in their area.

Download the App

